

All the facts at a glance

Where to buy the **GVH Day Ticket S** and the **GVH Mobile Card S**:

- ▶ at the GVH sales and service points
- ▶ at the üstra and rail company ticket machines
- ▶ from the drivers in the regiobus Hanover buses
- ▶ you can only purchase the **GVH Day Ticket S** and the **GVH Children's Day Ticket S** from the drivers in the üstra buses

Prices for day tickets and monthly passes:

| Ticket | 1 zone | 2 zones | 3 zones |
|-------------------------|--------|---------|---------|
| Single Day Ticket S | €2.70 | €3.50 | €4.30 |
| Children's Day Ticket S | | €1.30 | |

| Card | 1 zone | 2 zones | 3 zones | 4 zones |
|---------------|--------|---------|---------|---------|
| Mobile Card S | €35.80 | €39.60 | €51.90 | €63.50 |

Fares apply from: 01/01/2018

Overview of the terms of your Day Tickets and monthly passes:

- ▶ The **GVH Day Ticket S** is valid – depending on the choice – for one to three ticket zones.
- ▶ The **GVH Children's Day Ticket S** is valid for children aged 6 to 14 travelling in all zones.
- ▶ The monthly pass **GVH Mobile Card S** is valid – depending on the choice – for one to four card zones.

Please contact Hanover Region for information and questions concerning the Region S Card:

Hotline: +49 (0)511 616-21000 or by e-mail to region-s-karte@region-hannover.de

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Visit gvh.de for more information.

GVH – Großraum-Verkehr Hannover GmbH

Customer centre
Karmarschstraße 30/32
30159 Hanover
Mon–Fri 9:30 a.m. – 8:00 p.m.,
Sat 9:30 a.m. – 6:00 p.m.
Fax: +49 (0)511 1668-2010
info@gvh.de · gvh.de

Telephone: +49 (0)511 590-9000
Mon–Fri 6:00 a.m. – 11:00 p.m.,
Sat 6:00 a.m. – 8:00 p.m.
Sun 7:00 a.m. – 8:00 p.m.

Transport companies within the GVH

ÜSTRA

üstra Hannoversche Verkehrsbetriebe AG
Telephone: +49 (0)511 1668-0
info@uestra.de · uestra.de

regiobus

regiobus Hannover GmbH
Telephone: +49 (0)511 36888-790
info@regiobus.de · regiobus.de



DB Regio AG, Region Nord
kundendialog.niedersachsen-bremen@deutschebahn.com
bahn.de

DB travel information, bookings and reservation
Telephone: 01806 996633*



metronom Eisenbahngesellschaft mbH
Telephone: +49 (0)581 97164-164
kundenzentrum@der-metronom.de · metronom.de



enno
Telephone: +49 (0)581 97164-174
kundenzentrum@der-enno.de · der-enno.de



erixx GmbH
Telephone: +49 (0)5191 96944-250
kundenzentrum@erixx.de · erixx.de



WestfalenBahn GmbH
Telephone: +49 (0)521 557777-55
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GVH social fare 2018



Valid: 01/01/2018

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* (20 cents/call from a German landline; max. 60 cents/call from a mobile phone). Contact the company or the GVH information hotline for questions about lost and found items.

The GVH social fare

GVH offers the affordable social fare in cooperation with Hanover Region. Entitled persons who travel regularly by bus or rail can use the **GVH Mobile Card S**. You can choose the first day of validity. The pass remains valid for one month.

You can also use the **GVH Day Ticket S** in the GVH social fare if you travel frequently by bus and rail, but not every day.

Here's how it works: All persons eligible for the GVH social fare will receive the **Region S Card** from Hanover Region. If you have not received your card, or if you have lost it, please contact the Social Welfare Offices in the cities and municipalities or the Jobcenter in Hanover Region. This also applies if you do not receive benefits until later on.

The GVH Day Ticket S



If you intend to travel by bus or rail occasionally, you should use the **GVH Day Ticket S**.

Provided you have the Region S Card as proof of entitlement, you can purchase a **GVH Day Ticket S** for one, two or three zones, or a **GVH Children's Day Ticket S**. These tickets are valid for one whole day, until 5:00 a.m. the following day.

Good to know:

- ▶ Accompanied children aged under 6 always travel free of charge on buses and trains within the GVH network.
- ▶ The **GVH Children's Day Ticket S** is valid for children aged 6 to 14 travelling in all zones.
- ▶ **GVH Day Ticket S** is only valid in combination with the **Region S Card** and an official identity document.

The GVH Mobile Card S

You should pick the **GVH MobilCard S** if you travel by bus or rail frequently. It is valid for one month in the fare zones you select. This card cannot be transferred. You must therefore write your first and last name on the card.

Good to know:

- ▶ You need a **Region S Card** and an official identity document in order to be eligible to use a **GVH Mobile Card S**.
- ▶ The **GVH Mobile Card S** entitles you to take one adult and up to three children or adolescents aged under 18 free of charge after 7:00 p.m. from Monday to Friday and all day on weekends and public holidays. These persons must also possess a **Region S Card**, which they must carry any time.
- ▶ If you need to travel further: You can extend your **GVH Mobile Card S** to cover the entire fare region by purchasing a **GVH Day Ticket S** at the price for one zone.

Your right to a Region S Card:

If you live in Hanover Region and

- ▶ receive ongoing benefits according to SGB XII.
- ▶ receive job-seekers allowance (ALG II) or social welfare according to SGB II.
- ▶ receive ongoing basic benefits and benefits in special cases according to the Asylum Seekers Benefits Act (AsylbLG).
- ▶ receive ongoing supplementary livelihood or nursing care assistance according to the Federal War Victims Relief Act (BVG).
- ▶ live as a child in a joint household that does not receive benefits from the Jobcenter due to the receipt of child living allowance.
- ▶ live in a joint household, but do not receive benefits from the Jobcenter due to pension payments.

If you have any questions, please contact your Social Welfare Office or the Jobcenter.

